

*Resources and assistance to support
HUD's community partners*

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Register Today: HEROS Frequently Asked Questions Webinar - August 6, 2020 - 1:00 PM EDT

The HUD Office of Environment and Energy is hosting a webinar that quizzes participants on frequently asked questions regarding the HUD Environmental Review Online System (HEROS) that users have submitted through the HUD Exchange Ask A Question portal, field offices, and other various outlets. The session will also review the steps for obtaining HEROS user access, how to coordinate environmental reviews with partner users, and best practices to avoid and troubleshoot known issues and errors in HEROS. [Register today!](#)

Note: This webinar is **NOT** a basic training on how to use HEROS. This information is currently available in pre-recorded short video clips on the [HEROS webpage](#) on the HUD Exchange.

Training Objectives

Participants will learn how to:

- Understand how to properly submit a request for HEROS access
- Coordinate environmental reviews with third-party partners
- Troubleshoot common issues that can cause problems in HEROS

Who Should Attend?

This webinar is relevant for Responsible Entities (RE) and 24 CFR Part 58 Partners (third-party consultants, PHAs, and other non-RE recipients). Participants do not have to be registered in HEROS to attend this training.

Schedule

Webinar	Date and Time	Registration
HEROS Frequently Asked Questions Webinar	August 6, 2020 1:00 PM EDT	Register Now

Registration Information

You must have a HUD Exchange account to register. Follow these [instructions for registering](#).

Training Point of Contact

HEROS FAQs Registrar | HEROS.ER@Cloudburstgroup.com



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