

# ADA Title II and Modifications

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# What is the ADA?

Americans with Disabilities Act

Title I: Employment

Title II: State/Local Government

Title III: Public Accommodations

Title IV: Telecommunications

Title V: Transportation &  
Miscellaneous



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# What Are Title II Entities?

A public entity covered by Title II is defined as:

1. Any state or local government regardless of size
2. Any department, agency, special purpose district, or other instrumentality of a state or local government
3. Certain commuter authorities and AMTRAK

# Ensuring Equal Access

- All public entities, regardless of size must conduct self-assessments to ensure equal access
  - Physical Accessibility
  - Program accessibility
  - Reasonable Modifications

# Why?

- It's the law
- To meet the needs of a growing and aging population
- To achieve the entity's goal to make their programs and services accessible to residents and visitors
- To educate and empower personnel about the importance of providing access
- It helps us provide better customer service to everyone!

# Why?

Too many Americans with disabilities remain outside the economic and social mainstream of American life.

# Physical Accessibility

## The Basics

- Exterior route
- Parking lots and walkways
- Entrance
- Interior circulation (hallways, offices, meeting rooms, etc)
- Signs
- Alarm systems
- Restrooms

# Program Accessibility

- A “program” is a service or activity undertaken by a department that affords benefits, information, opportunities, or activities to one or more members of the public
- This includes programs, services, and activities carried out by contractors or grantees on behalf of the City/County/State



# Requirements for Modifications

- Include the provision of modifications in policies, public notices, website, materials, etc
- Instruct individuals on the process of requesting modifications
- Develop criteria for responding to requests
- Training on how to provide modifications

# Title II And Your Organization

- Self-evaluation and planning
- Reasonable modifications to policies, practices and procedures
- Recognize barriers
- Communication

# Invitation Clause

- Public meeting agendas
- Publications
- Website

# Modification Request

- Create an interactive process
- Assess for program needs

# What Can You Do Now?

# Communication

- Is your website compliant with the newest WCAG?
- Is registration the same for everyone?
- Accessible forms- large print, Braille, simple forms
- Know who to call
- Train staff to be willing to assist

# Remove Barriers

- Keep accessible routes clear
- Door opening and closing speeds
- Counter height options

# Lean Toward Yes







# Resources

U.S. Access Board

[www.access-board.gov](http://www.access-board.gov)

Great Lakes ADA Center

[www.accessibilityonline.org](http://www.accessibilityonline.org)

ADA National Network

[www.adata.org](http://www.adata.org)

Job Accommodation Network

[www.AskJan.org](http://www.AskJan.org)

U.S. Department of Justice Civil Rights Division

[www.ADA.gov](http://www.ADA.gov)



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