#### ADA Title II and Modifications

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#### What is the ADA?

Americans with Disabilities Act

Title I: Employment

Title II: State/Local Government

Title III: Public Accommodations

Title IV: Telecommunications

Title V: Transportation &

Miscellaneous



#### What Are Title II Entities?

#### A public entity covered by Title II is defined as:

- 1. Any state or local government regardless of size
- 2. Any department, agency, special purpose district, or other instrumentality of a state or local government
- 3. Certain commuter authorities and AMTRAK

## **Ensuring Equal Access**

- All public entities, regardless of size must conduct self-assessments to ensure equal access
  - Physical Accessibility
  - Program accessibility
  - Reasonable Modifications

# Why?

- It's the law
- To meet the needs of a growing and aging population
- To achieve the entity's goal to make their programs and services accessible to residents and visitors
- To educate and empower personnel about the importance of providing access
- It helps us provide better customer service to everyone!



# Why?

Too many Americans with disabilities remain outside the economic and social mainstream of American life.

# Physical Accessibility

#### The Basics

- Exterior route
- Parking lots and walkways
- Entrance
- Interior circulation (hallways, offices, meeting rooms, etc)
- Signs
- Alarm systems
- Restrooms

# **Program Accessibility**

- A "program" is a service or activity undertaken by a department that affords benefits, information, opportunities, or activities to one or more members of the public
- This includes programs, services, and activities carried out by contractors or grantees on behalf of the City/County/State

## Requirements for Modifications

- Include the provision of modifications in policies, public notices, website, materials, etc
- Instruct individuals on the process of requesting modifications
- Develop criteria for responding to requests
- Training on how to provide modifications

# Title II And Your Organization

- Self-evaluation and planning
- Reasonable modifications to policies, practices and procedures
- Recognize barriers
- Communication

## **Invitation Clause**

- Public meeting agendas
- Publications
- Website

# **Modification Request**

- Create an interactive process
- Assess for program needs

## What Can You Do Now?

#### Communication

- Is your website compliant with the newest WCAG?
- Is registration the same for everyone?
- Accessible forms- large print, Braille, simple forms
- Know who to call
- Train staff to be willing to assist

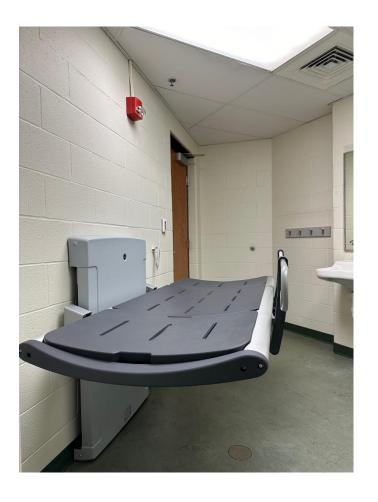
#### Remove Barriers

- Keep accessible routes clear
- Door opening and closing speeds
- Counter height options

## **Lean Toward Yes**







#### Resources

U.S. Access Board

www.access-board.gov

**Great Lakes ADA Center** 

www.accessibilityonline.org

**ADA National Network** 

www.adata.org

Job Accommodation Network

www.AskJan.org

U.S. Department of Justice Civil Rights Division

www.ADA.gov

